



一站式加固计算机品牌



用户手册 USER MANUAL

# **ONE**RU99ed

维修记录

PRODUCT NAME:

PRODUCT MODEL:

NAME OF CLIENT:

DATE OF PURCHASE

DATE IN

SERVICE

**ONE**RU99ed

Maintenance record list

FQUIPMENT

**ONE**RU99ed WARRANTY CARD

MAINTENANC

PERFORMED B

**ONE**RUgged

damage) within the warranty period, repair will be performed by free

required, material and service fees may be charged as appropriate:

(3) Damage caused by accidental factors or human actions. Such as: liquid ingress, drop

(5) The warranty certificate does not match the product model or has been altered.

(8) Failure or damage caused by irresistible factors (such as fire, earthquake, flood, etc.).

damage, input inappropriate voltage, excessive extrusion, motherboard deformation, etc. For the power

adapter, if there are obvious hard object damage, cracks, broken feet, severe deformation, damaged wires

(2) Any unauthorized modification, disassembly and repair.

broken wires, bare cores, etc.

blurred and unrecognizable.

Repair Service Guide

(7) The product is out of warranty

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准备开始/READY TO START 本章首先教导您如何将设备准备好,以便让您开始工作。接着概略地介绍设备的外观和组件。

第一次开机时必须连接 AC 电源。 This chapter first tells you step by step how to get the computer up and running. Then, you will find a section Note: Use only the power adapter provided with this product. Using other power adapters may damage your briefly introducing the external components of the computer.

# 开箱检查/OPEN BOX TO CHECK

打开包装后,您应该会看到下列标准项目: ·P15R工业平板电脑·电源线·电源适配器

After unpacking, you should see the following standard items: · P15R Panel PC Terminal · Power Cord · Power Adapter

**EOUIPMENT FORM: Panel PC** 

DEVICE MODEL: P15R

Post code: 518122

**L** Telephone: 400-830-4882

Mail: support@onerugged.com



- 1. The following are covered by the warranty and can be repaired free of charge:
- 2.(1) From the purchase date, 12 months warranty period supply for machine power adapter and data cable ♥ 地址:深圳市坪山区坑梓街道金沙社区光辉路1号超捷工业园厂房C栋401 (2)In the case of any malfunction/ breakage/damage that occurs under normal conditions (Non-human
- (3) The warranty covers problems with the product under normal use. Note: cosmetic issues are not covere □ 邮编:518122
- 2. The following conditions are not covered under the terms of the warranty. If maintenance services are ☑ 邮箱:support@onerugged.com

(4) Product damage caused by failure to install, use, maintain, and store in accordance with the user

(6) The product nameplate, SN barcode, and tamper-proof label are torn off or damaged, making them

(1) Before sending for repair, please back up your personal data in advance. Your personal data may be lost during the maintenance process. We will protect your personal privacy, but we will not be responsible for the damage or loss of personal data during the maintenance process. (2) When sending for repair, the product must be professionally inspected by an authorized service

center. After confirming the fault, the service center will determine the corresponding maintenance plan. For detected non-faulty products, it will be returned as is. (3) If a fee is charged because the product does not meet the warranty conditions,

the authorized service center will charge the consumer for maintenance.

## 深圳市亿道信息股份有限公司 Shenzhen Emdoor Information Co., Ltd.

- Address: Room 401, Building C. Chaoije Industrial Park, No. 1 Guanghui Road Jinsha Community, Kengzi Street, Pingshan District, Shenzhen, China

▶ 电话:400-830-4882

- (1) Damage caused by transportation, loading and unloading during return, exchange, and repair.

设备形态:工业平板电脑

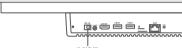
设备型号:P15R

\*本页内容不得擅自涂改,并请保存产品包装盒,以维护您的合法权

# 连接电源/CONNECT THE POWER SUPPLY

注意: 仅限使用本产品随附的电源活配器。使用其他电源活配器可能会损坏您的设备。

It must be connected to the AC power supply when it is turned on for the first time.



- 1 申源活配器的 DC头 插 A 设备的DC口内。
- 2.将电源线的母端口端插入电源适配器、公端口端插入电源插座。
- 3.电源插座通过适配器为设备供电。现在您可以打开设备电源。
- Insert the DC head of the power adapter into the DC port of the device.
- 2. Plug the female end of the power cord into the power adapter and the male end into the power outlet.
- 3. The power outlet supplies power to the device through an adapter. Now you can power on the device.

## 设备开机和关机/TURNING ON AND OFF THE DEVICE

## 开机/START UP

1 接上电源后丁控机将自动开机。无需手动按下开机按键,操作系统 Android 将启动。

1.After the power is connected, the Industrial Panel PC will start automatically. The operating system Android will start without manually pressing the power on button

> 电源按钮 (Power button)



(3) 因产品不符合保修条件需收取费用的,授权服务中心将向消费者收取维修费。

1.如下情况属干保修范围,可免费维修;

(2) 在质保期内, 非人为损坏, 免费维修。

(1) 退换货、送修途中由于运输、装卸所导致的损坏。

(2) 任何未经授权许可的改装、拆卸、维修。

(5) 保修凭证与产品型号不符或保修凭证被涂改。

私、但不承担维修过程中个人数据损坏、丢失的责任。

(7) 已经超出保修期限。

测无故障产品,将原样退回。

3.凭保修卡保修。

(1) 机器质保期为12个月、电源适配器、电脑数据线质保期为12个月。

2.如下情形非保修范围,如需提供维修服务,可酌情收取物料及服务费用:

(4) 未按使用说明书要求安装、使用、维护、保管导致的产品故障或损坏。

(6) 产品铭牌、SN条码、防拆标签被撕掉或被损坏,模糊不清无法识别。

(8) 由于不可抗因素(如火灾、地震、水灾等)而造成的故障或损坏。

(3) 质保范围是指产品在正常使用下出现问题。 备注: 外观问题不属于保修范围。

电源适配器,若有明显的硬物损伤、裂痕、断脚、严重变形,电线破损、断线、裸芯等现象。

(3) 意外因素或人为行为导致产品损坏。如:进液、摔损、输入不合适电压、过度挤压、主板变形等。对于

(1) 送修前,请您提前备份个人数据。维修过程中可能会造成您个人数据的丢失,我们会保护您的个人隐

(2) 送修时,产品须经过授权服务中心专业的检测。确认故障后,服务中心会确定相应的维修方案。对于检

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## 关机/SHUTDOWN

在完成工作之后,您可以关闭电源或者让设备进入睡眠或休眠状态;

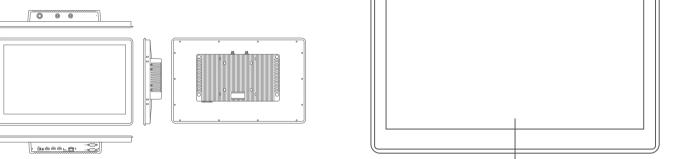
When you 're work done, you can power it off or leaving it in Sleep or Hibernation mode:

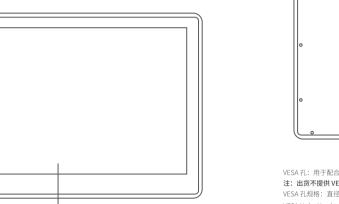
要/TO	方法/DO THIS	gra
关闭电源 (shut down)	[ <b>也</b> 电源]→[关机]/[ <b>ひ</b> Power]→[Shutdown]	
重启 (reboot)	[ <b>也</b> 电源]→[重启]/[ <b>也</b> Power]→[Reboot]	
息屏或唤醒屏幕 (Turn off or wake up the screen)	短按电源键/Short press the power button	

# 设备外观介绍/EQUIPMENT APPEARANCE INTRODUCTION 正面组件/FRONT COMPONENTS

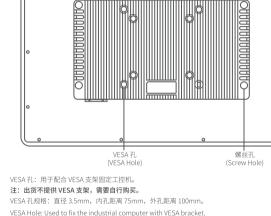
注: 1.依照所购买的型号不同,设备外观可能和本手册所显示的结构有所不同。

Note: 1. Depending on the special model you purchased, the look of the device may be different from the the graphics shown in this manual.

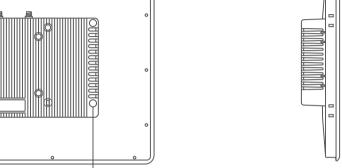




## 背面组件//REAR COMPONENTS



# 左侧和右侧组件/LEFT AND RIGHT SIDE COMPONENTS



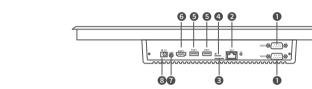
顶部组件/TOP COMPONENTS

Note: VESA bracket is not provided for shipment, and you need to purchase it yourself. VESA Hole Specification: Diameter 3.5mm, Inner hole distance 75mm, Outer hole distance 100mm

> 说明 (DESCRIPTION) SIM卡槽/SIM card slot 用干开启、关闭设备 /To turn on or turn off the device

GPS外置天线(选配) 用于定位等功能(选配) /GPS external antenna
(Optional) / For positioning function (optional)

## 底部组件/BOTTOM COMPONENTS



RS232串口/RS232 Serial Port

1	6	USB3.0接口/USB3.0	10/100/1000M 自适应 / 10/100/1000M adaptive.
nal)	6	HDMI接口/HDMI	发送未压缩的音頻及视频信号;高清多媒体接口 HDMI 是一种全数字化视频频用音发发接口。 /Sending uncompressed audio and video signals. HDMI is a full digital video and sound transmission interface.
	0	LINE-OUT	音频输出/Audio output.
	8	DC接口/DC Power Jack	用于接通电源,提供输入电源 /Power input

# 电源适配器/POWER ADAPTER

- 申源活配器仅供您的工控机使用。若抓作其它用涂将可能损坏接上的电器或者活配器。
- · 若欲拔开电源适配器时,必须先拔掉墙壁上的电源插头,再拔掉插在工控机上的电源接头,否则会使工控机及
- 适配器受到外部电压冲击而受损。

- · The AC adapter is designed for use with your Industrial Panel PC only. Connecting the AC adapter to
- · The AC power cord supplied with your Industrial Panel PC is for use in the country where you purchased your Industrial Panel PC. If you plan to go overseas with the Industrial Panel PC, consult your dealer for the appropriate power cord.
- · When you disconnect the AC adapter, disconnect from the electrical outlet first and then from the
- · When unplugging the connector, please plug in 90° vertically, always hold the plug head. Never pull on the

由于您的丁控机是以直流电运作,但是电源插座通常是提供交流电源,因此电源适配器的作用就是将供电来源

your Industrial Panel PC runs on DC power, but an electrical outlet usually provides AC power. It also

charges the battery pack when connected to AC power.

设备问题可以是硬件、软件、或两者共同引起的。当您遭遇问题时,它可能只是一个一般性问题,能够轻易就

· 电源适配器所附的电源线为符合购买地的规格。若要在国外使用此工控机,请咨询经销商取得合适的电源线。 初步检查要项/PRELIMINARY CHECKLIST

当您遇到问题时,不妨先做下列的初步检查,也许在此阶段即可解决问题; ·拔掉插头时,请垂直90°插拔,切勿拉扯电线,应用手握着插头拔出。

- another device can damage the adapter.
- Industrial Panel PC. A reverse procedure may damage the AC adapter or Industrial Panel PC.

的交流电转换为丁控机所需的直流电。

适配器可在 100V 至 240V AC 的电压范围内运作。

The AC adapter serves as a converter from AC (Alternating Current) to DC (Direct Current) power because

The adapter operates on any voltage in the range of 100~240V AC.

故障排除/TROUBLESHOOTING

Equipment problems can be caused by hardware, software, or both, When you have a problem, When you encounter any problem, it might be a typical problem that can easily be solved. This chapter tells you what actions to take when solving common computer problems

·试着找出问题的来源和类别。

确定您在设备开机之前已开启外设设备的电源。

· 如果外接的设备出现问题,请确认所有线路的连接是否正确而且牢固。

您所提供的信息是越详尽越好。

如果按照本章中的说明进行操作后问题仍然存在,请与授权经销商联系以寻求帮助。

When you encounter a problem, you may wish to do the following preliminary checks first, maybe you can

· Make sure you have turned on the power of the peripheral device before turning on the device.

If there is a problem with the external equipment, please confirm whether the connection of all lines is correct and firm.

assistance.

(LCD Screen)

◆ TF卡槽/TF card slot

RJ45网口/RJ45 Internet Port 10/100/1000M 自适应 / 10/100/1000M adaptive.

开机按键 /Power Button

用干插入TF卡/For TF card

用于插入SIM卡 / For SIM card

(DESCRIPTION)

使不同的设备可以方便地连接起来进行通讯

/Make it easy to connect different devices

for communication

·细观察实际的状况。屏幕上是否出现任何信息?指示灯的亮灯情形为何?当您必须寻求维修人员的帮忙时,

· Try to identify the source and category of the problem.

indicators light? Detailed descriptions are useful to the service personnel when you need to consult one for

If any problem persists after you follow the instructions in this chapter, contact an authorized dealer for

本章告诉您在面临一般性问题时,该尝试甚么方法来解决。

solve the problem at this stage:

Equipment problems can be caused by hardware, software, or both. When you have a problem, When you Make notes of your observations. Does any message appear on the screen? What is the status of the